

# Remittance Prices Worldwide

Issue 22, June 2017

*This Report reflects the latest trends observed in the data published in June 2017.  
 Remittance Prices Worldwide is available at <http://remittanceprices.worldbank.org>*

## Overview

Remittance Prices Worldwide (RPW) monitors remittance prices across all geographic regions of the world. Launched in September 2008, RPW monitors the cost incurred by remitters when sending money along major remittance corridors. RPW is used as a reference for measuring progress towards global cost reduction objectives, including the G20 commitment to reduce the global average to 5 percent, which is being pursued in partnership with governments, service providers, and other stakeholders.

Since Q2 2016, *RPW covers 48 remittance sending countries and 105 receiving countries, for a total of 365 country corridors worldwide.* This Report uses data from RPW's most recent release to analyze the global, regional, and country specific trends in the average cost of migrant remittances.

## Key Findings

- The **Global Average** remained stable, slightly decreasing to 7.32 percent in Q2 2017, compared to the 7.45 percent value recorded in Q1 2017.
- The **International MTO Index** also remained nearly unchanged at 8.20 percent in Q2 2017.
- The **Global Weighted Average** remained stable at 5.57 percent.
- The **Global SmaRT Average** for Q2 2017 was recorded at 5.93 percent.
- In Q2 2017, a total of 78 percent of all services recorded in RPW were below an average cost of 10 percent.
- South Asia remains the cheapest receiving region, with an average cost of 5.52 percent. Sub-Saharan Africa experienced a decrease to 9.42 percent on average in Q2 2017 from 9.81 percent in Q1 2017.
- Banks remain the most expensive type of service provider, with an average cost of 10.99 percent.

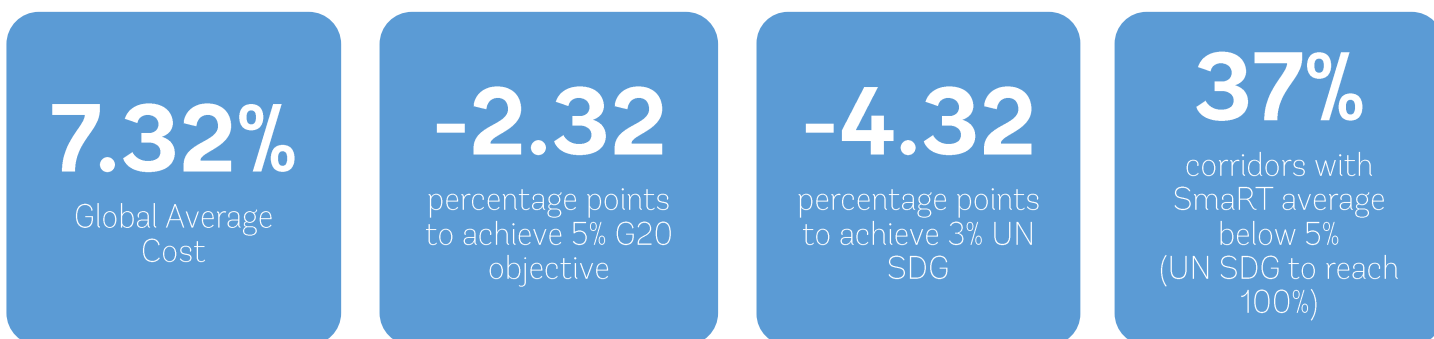
## Contents

Progress tracker .....	2
Global trends.....	2
Trends in Corridor Average Total Costs .....	5
G8 and G20 countries.....	6
Regional trends .....	10
Costs by RSP Type .....	11
Costs by Sending and Receiving Method.....	12
Annex - Tables.....	14
Notes.....	17

## Progress tracker

RPW indicators are used to measure the progress towards targets of global efforts for the reduction of remittance costs. The G8 (L'Aquila, 2010) and the G20 (Cannes, 2011 and Brisbane, 2014) committed to reduce the Global Average Total Cost to 5 percent. The UN SDGs have indicated a target of 3 percent for the Global Average to be reached by 2030. At the same time, the UN SDGs have also committed to ensuring that in all corridors remittances can be transferred for 5 percent or less.

The figure below summarizes the progress towards these three targets.



## Global trends

### Global Average Total Cost remains stable

In Q2 2017, the Global Average cost for sending remittances was 7.32 percent, below the recorded average of 7.45 percent in Q1 2017. The Global Average remains below 8.00 percent, as it has since Q3 2014 (see Figure 1 and Table 1 in the Annex). Overall this represents a decline of 2.35 percentage points since Q1 2009, when the figure was recorded at 9.67 percent. While 7.32 percent represents a new lifetime low, the overall decline recorded over the last year is negligible compared to progress shown in previous periods.

### International MTO Index

The International MTO Index tracks the prices of MTOs that are present in at least 85 percent of corridors covered in the RPW database.<sup>i</sup> In Q2 2017 the International MTO Index remains stable, recording a slight decrease to 8.20 percent from the previous value of 8.25 percent in Q1.

### Global Weighted Average

In addition to the Global Average, a weighted average total cost is calculated, which accounts for the relative size of the flows in each remittance corridor.<sup>ii</sup> The Global Weighted Average of sending remittances, as illustrated in Figure 1 (see also Table 1 in the Annex), has at times shown a different pattern from the simple average. The Global Weighted Average has remained stable, recording a slight decrease to 5.57 percent.

Figure 1 Global Average Total Cost for sending USD 200<sup>iii</sup>

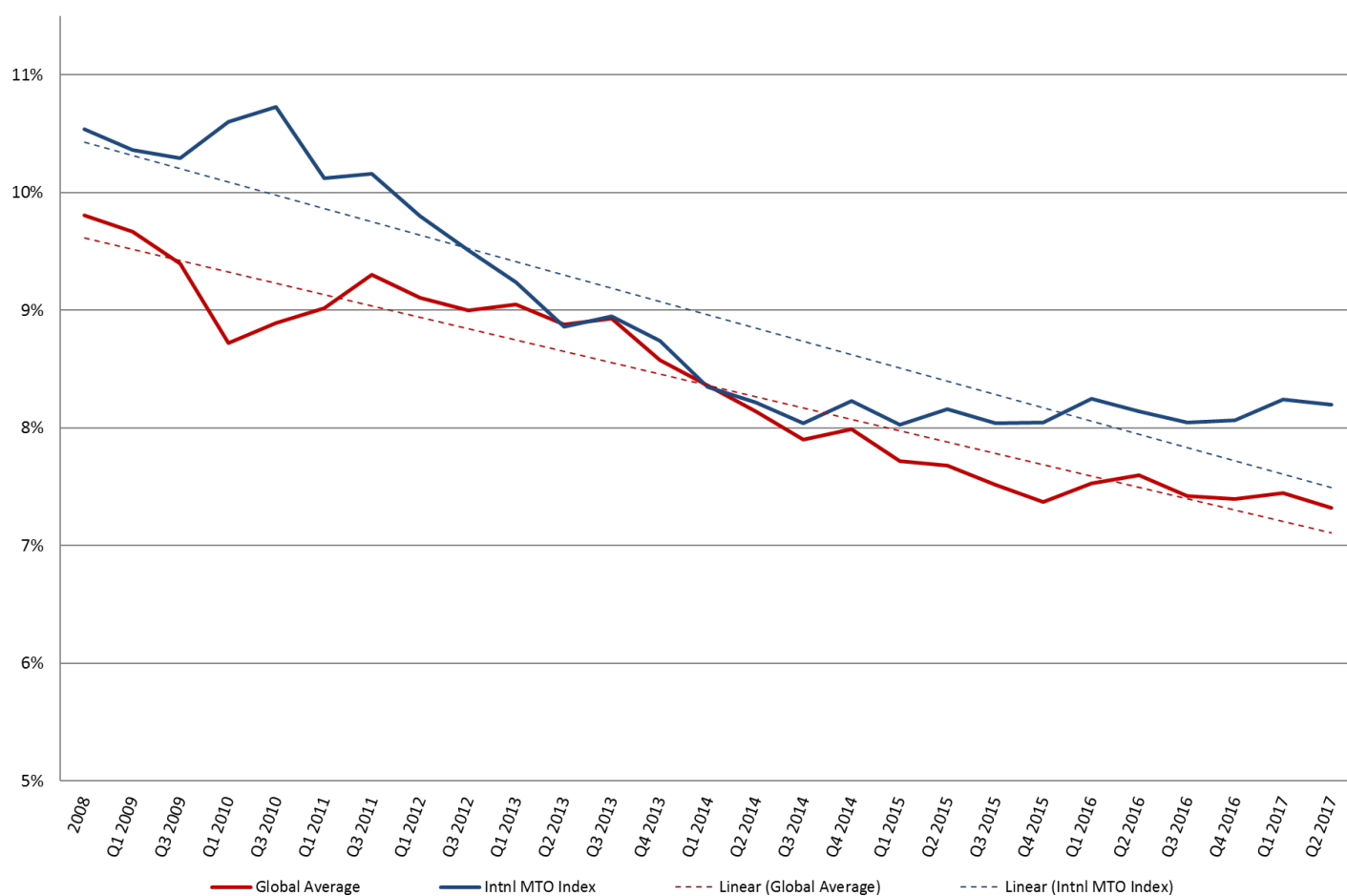
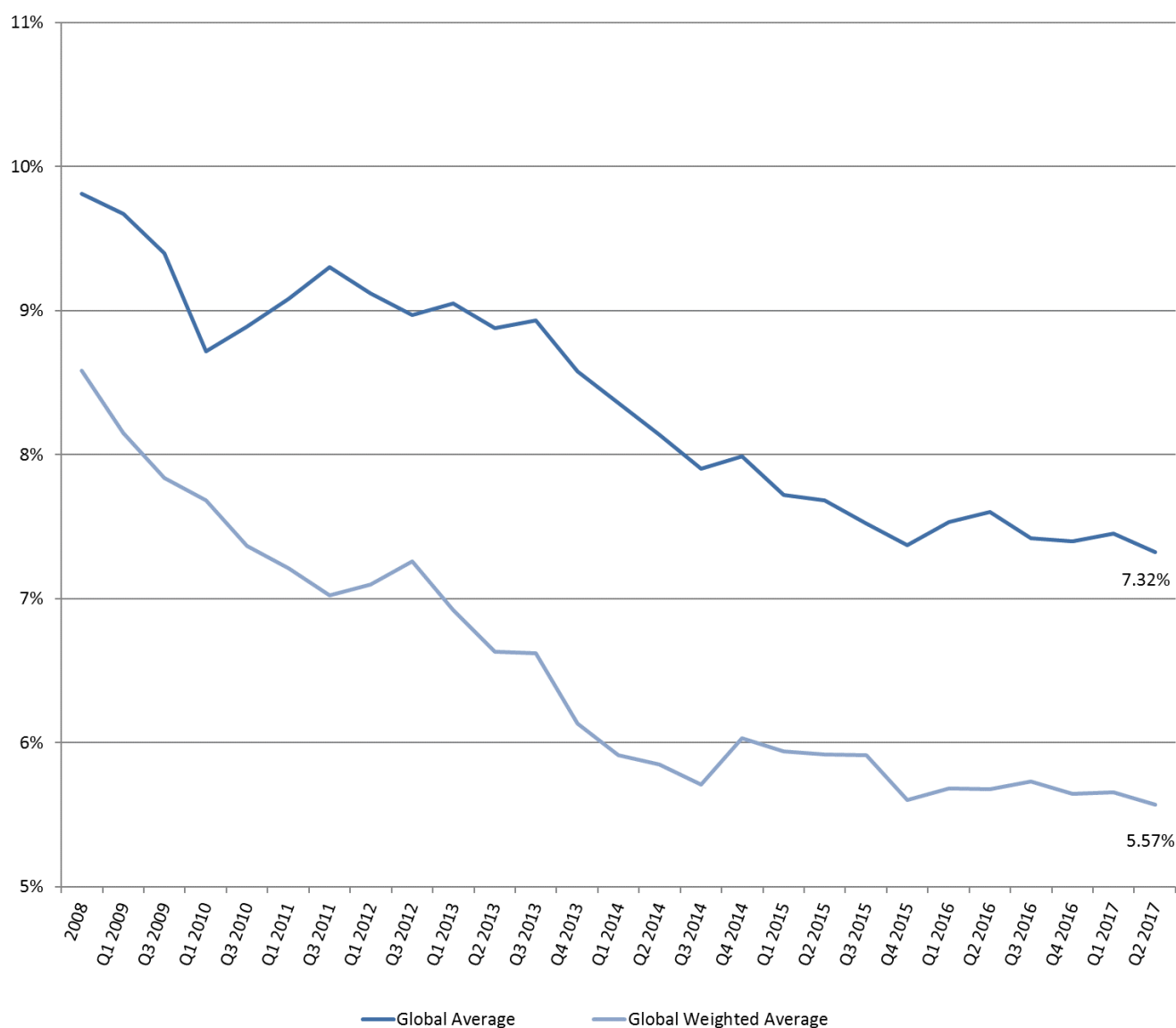


Figure 2 Global Weighted Average



### Smart Remitter Target (SmaRT)

To complement the Global Average and Global Weighted Averages described above, the World Bank introduced the SmaRT indicator in Q2 2016, which aims to reflect the cost that a savvy consumer with access to sufficiently complete information could pay to transfer remittances in each corridor.

SmaRT is calculated as the simple average of the three cheapest services for sending the equivalent of USD 200 in each corridor and is expressed as a percentage of the total amount sent. In addition to transparency, services must meet additional criteria to qualify for being included in the SmaRT calculation, including transaction speed (five days or less), and accessibility, determined by geographic proximity of branches for services that require physical presence, or access to any technology or device necessary to use the service, such as a bank account, mobile phone, or the Internet.<sup>iv</sup>

The Global SmaRT Average was recorded at 5.93 percent in Q2 2017. This is an increase from the Global SmaRT Average recorded in Q1 2017 of 5.72 percent. The same figure for Q2 2016 was recorded at 5.78 percent, at 5.52 percent in Q3 2016, and at 5.54 percent in Q4 2016.

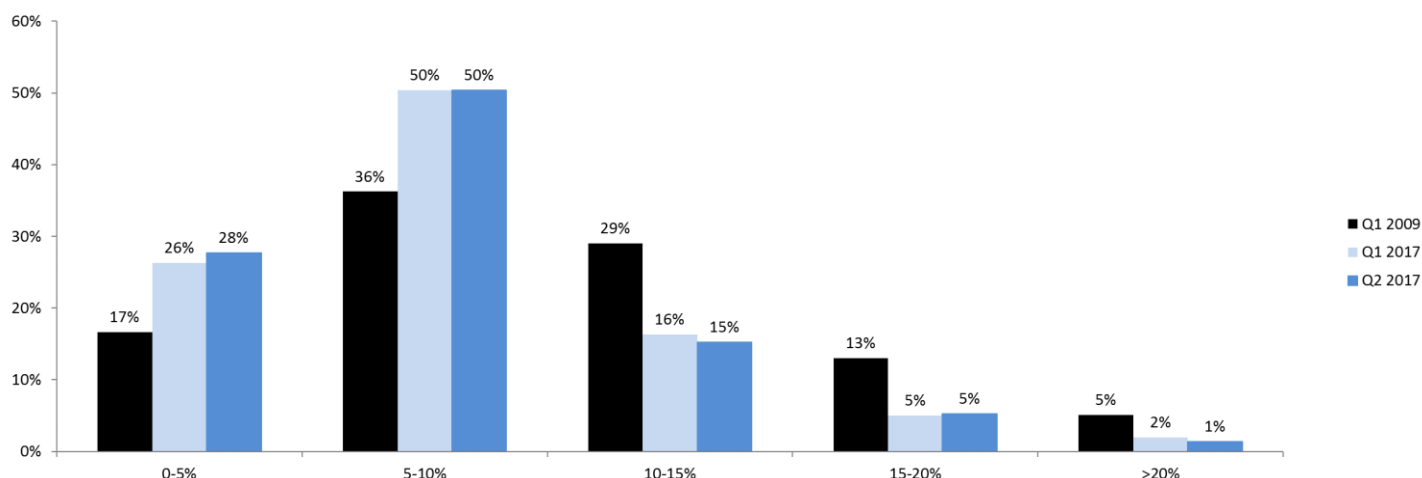
The potential of SmaRT can be appreciated even more at the corridor level, where the indicators can inform policy actions by identifying limitations at a more granular level. In Q2 2017, 55 of the 365 corridors did not have any services meeting the SmaRT criteria, indicating that in these corridors there is an issue with either access or reach of services, or a lower level of competition.

The UN SDGs committed to ensure that, by 2030, it should be possible to send remittances for 5 percent or less. The SmaRT averages are used as a reference for this indicator, reflecting the fact that in a given corridor there are at least three services available to customers and that meet the requirements described above, while also on average offering a cost that is in line with the UN SDG. As of Q2 2017, 37 percent of all corridors covered in the RPW database had SmaRT corridor averages below 5 percent.

### Trends in Corridor Average Total Costs

Figure 3 shows that compared to Q1 2009, 14 percent more corridors have a total average cost of transparent services in the 5-10 percent category in Q2 2017. There are 11 percent more corridors in the 0-5 percent category in Q2 2017 compared to Q1 2009. A total of 78 percent of all corridors exhibit total average costs below 10 percent. In Q1 2009, 47 percent of corridors were in the cost categories above 10 percent. Since Q1 2009, this proportion has decreased considerably, now at 21 percent.

Figure 3 Distribution of Average Total Costs

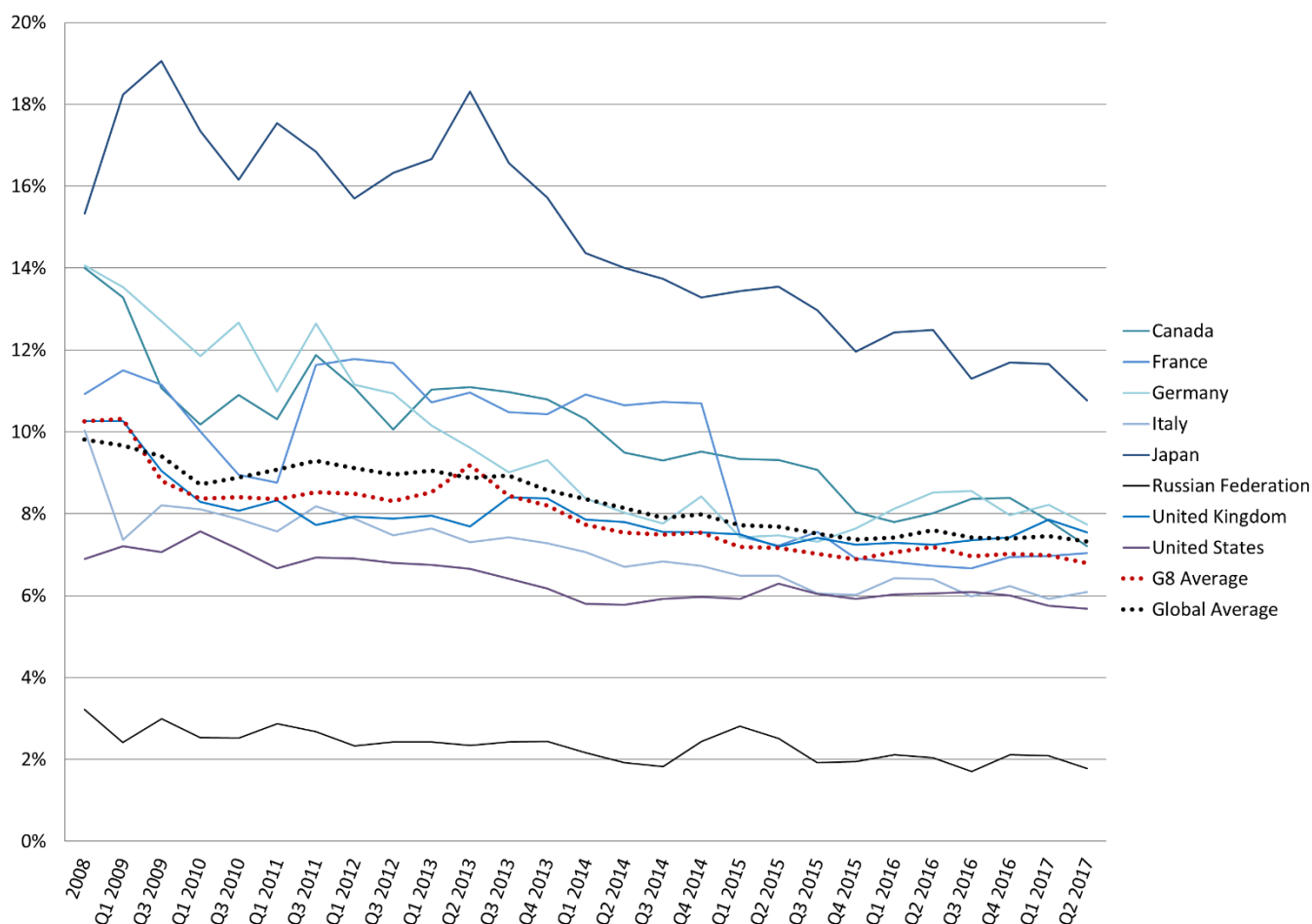


## G8 and G20 countries

### Cost of sending remittances from G8 countries remains stable

The G8 countries include some of the major sending countries in the world. The average cost for sending remittances from the G8 countries experienced a decrease from 6.99 percent in Q1 2017 to 6.79 percent in Q2 2017, marking consecutive decreases over the last two quarters. Over the year, this figure has decreased 0.39 percentage points (from 7.19 percent in Q2 2016).

Figure 4 Total average in G8 countries



As Figure 4 illustrates, there are significant disparities in the cost levels across these countries (see also Table 2 in the Annex). The G8 countries that exhibit total average costs higher than the Global Average and the G8 average in Q2 2017 are the United Kingdom, Germany and Japan. G8 countries exhibiting lower than the Global and G8 average in Q2 2017 are Italy, Russia, and the United States.

The largest decreases in total average cost to send remittances between Q1 2017 and Q2 2017 are seen in Japan (11.65 to 10.77), followed by Canada (7.84 to 7.21), Germany (8.23 to 7.73), the United Kingdom (7.86 to 7.55) and Russia (2.09 to 1.78). A slight decrease is recorded for the United States (5.76 to 5.68). The largest increase was seen in Italy, rising from 5.92 percent in Q1 2017 to 6.10 percent in Q2 2017. France records a slight increase, from 6.97 percent in Q1 2017 to 7.04 percent in Q2 2017. Taking a 5-year perspective (see Table 2), it is notable that two countries achieved

a reduction of almost 5 percentage points in 5 years (France and Japan) consistent with the global cost reduction objectives.

### Cost of sending remittances from and to G20 countries

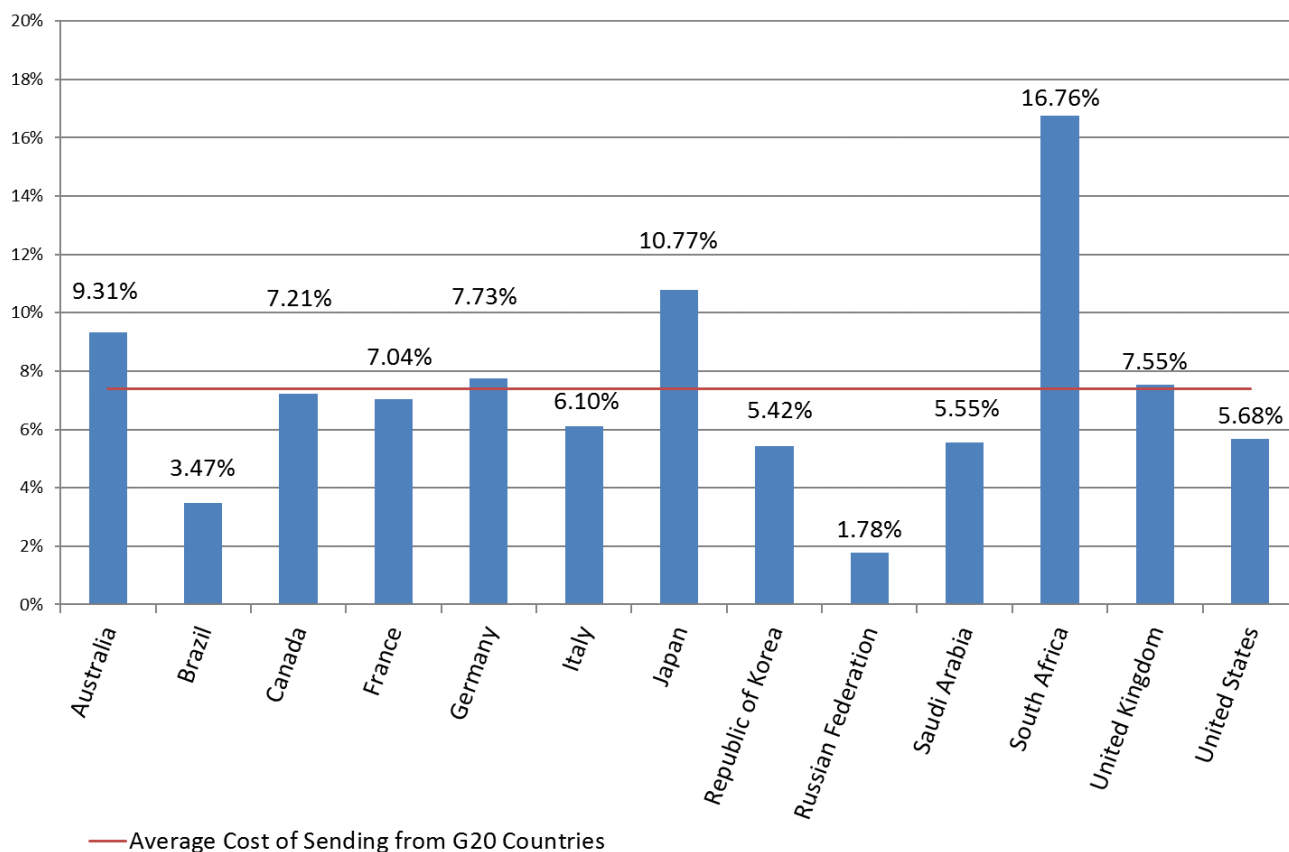
The cost of remitting from G20 countries decreased modestly, recorded at 5.38 percent in Q2 2017, as shown in Figure 5 (also see Table 3 in the Annex). This is a decrease from the 7.58 percent average cost seen in Q1 2017.

Figure 5 Average cost of sending USD 200 from G20 countries



South Africa remains the costliest G20 country to send remittances from (see Figure 6), and this is in spite of an overall decrease from its peak in Q1 2013, when the cost of sending from South Africa was in excess of 20 percent. In Q2 2017, remitting from South Africa incurred an average cost of 16.76 percent. This marks a decrease from its recorded value of 17.78 percent in Q1 2017. The cost of sending from the second most expensive G20 sending country – Japan – was recorded at 10.77 percent in Q2 2017, also marking a decrease from its Q1 2017 value of 11.65 percent. Russia remains the least expensive G20 sending country, recorded at 1.78 percent, followed by Brazil (3.47 percent), the Republic of Korea (5.42 percent), Saudi Arabia (5.55 percent) and the United States (5.68 percent).

Figure 6 Average cost of remitting from G20 countries, by Country



Figures 7 and 8 display the total average cost of sending USD 200 to G20 countries over time and in Q2 2017, respectively (see also Table 4 in the Annex). The average cost of sending money to the G20 countries that are included in RPW as receiving markets was recorded at 7.39 percent in Q2 2017. Apart from a few quarters, the average cost of sending money to the G20 countries has followed the pattern of the Global Average. For the first time since Q2 2016, the cost of remitting to G20 countries is recorded below the Global Average. The most expensive countries in this grouping to remit to were China (10.28 percent), followed by South Africa (8.02 percent), Indonesia (7.87 percent), and Turkey (7.14 percent). India and Brazil exhibit total average costs of receiving remittances below 7 percent. Mexico remained the cheapest receiving market in the G20 group, recorded at 5.11 percent total average cost.



Figure 7 Average cost of sending USD 200 to G20 countries

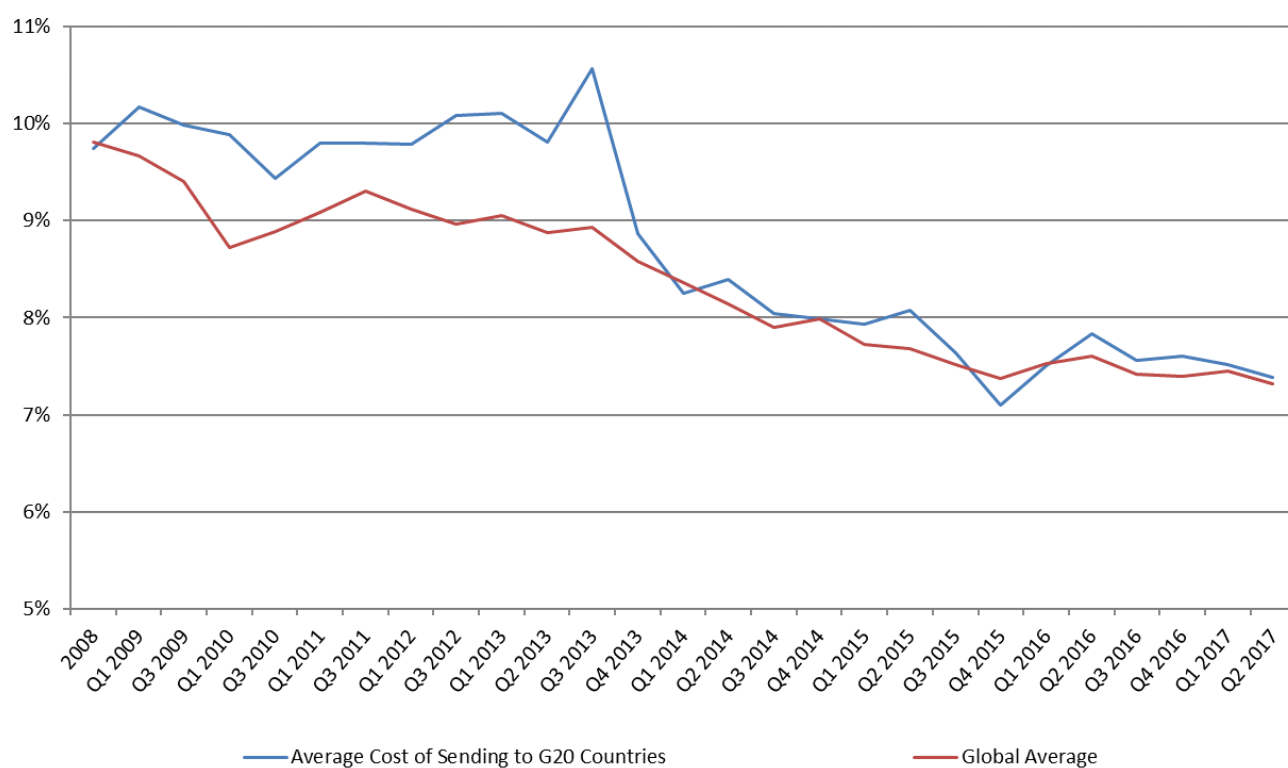
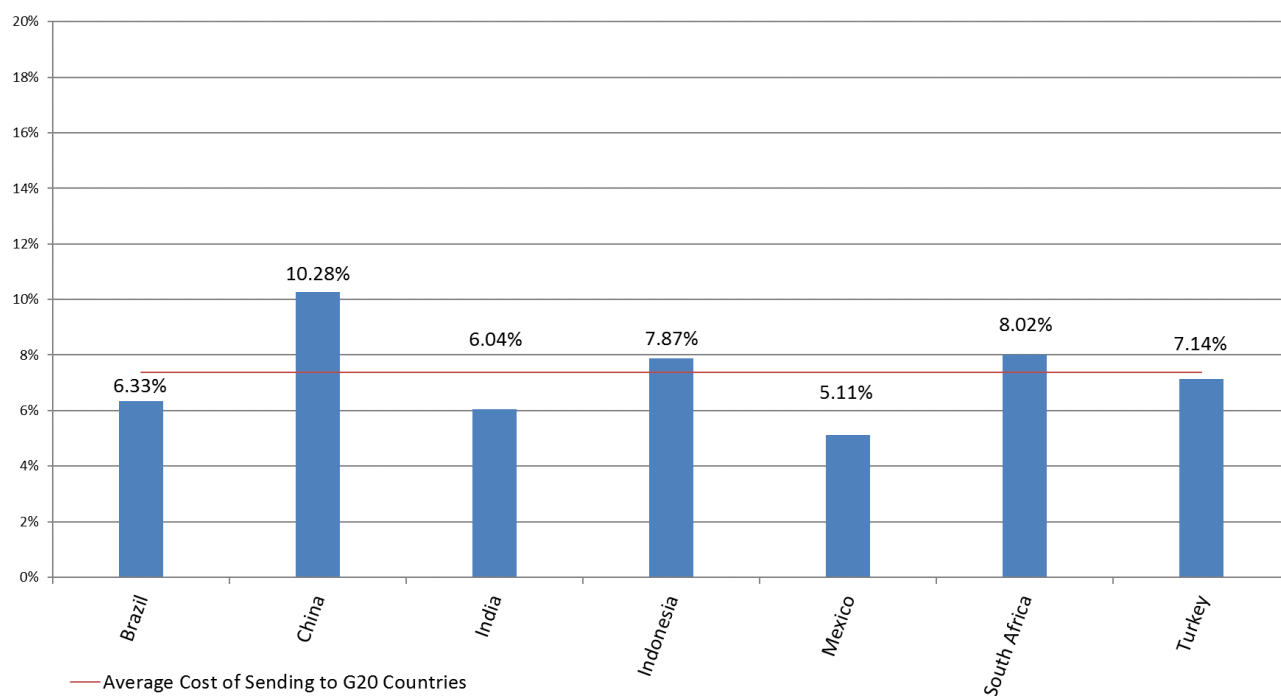


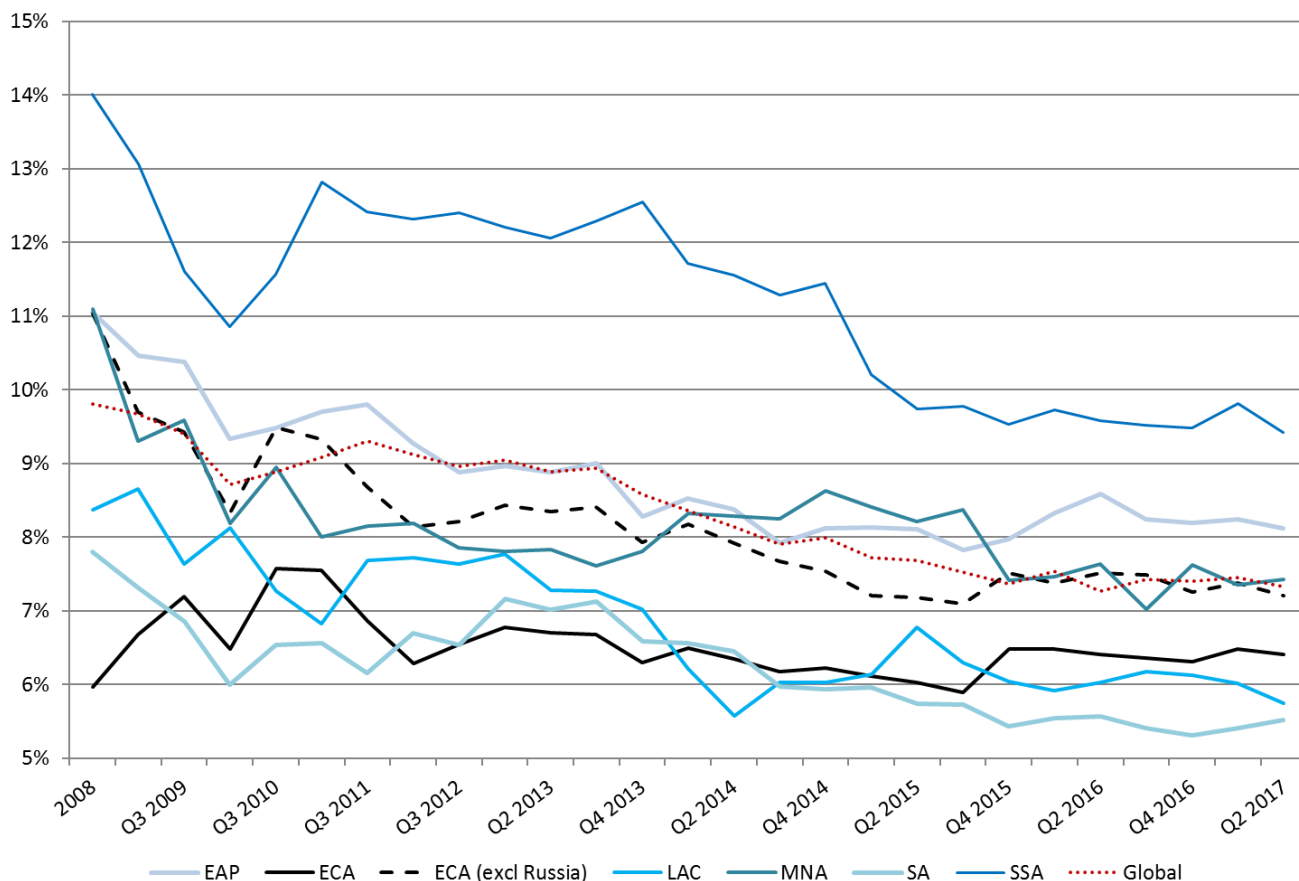
Figure 8 Average cost of remitting to G20 countries, by Country



## Regional trends

The cost for remittance services varies significantly depending on the region where the money is being sent (see Figure 9 below and Table 5 in the Annex). Different trends are observed in different regions. East Asia and the Pacific, Europe and Central Asia (both with and without Russia), South Asia, and the Middle East and North Africa remained stable between Q1 2017 and Q2 2017. Latin America and the Caribbean and Sub-Saharan Africa experienced moderate decreases. In Latin America and the Caribbean, a decrease from 6.01 percent in Q1 2017 to 5.74 percent in Q2 2017 was recorded, and from 9.81 percent in Q1 2017 to 9.42 percent in Q2 2017 in Sub-Saharan Africa. The East Asia and the Pacific, Middle East and North Africa, and Sub-Saharan Africa<sup>v</sup> regions were recorded above the Global Average.

Figure 9 Average costs by region of the world



Due to the unique features of the Russian remittance market and its heavy influence on the ECA region, an additional value for the ECA region, excluding Russia, has been calculated and considered: the average excluding Russia was recorded at 7.20 percent – slightly less than one percentage point higher than the average including Russia, which is recorded at 6.41 percent in Q2 2017.

## Costs by RSP Type

RPW tracks the cost of sending remittances for three main RSP types; commercial banks, MTOs, and post offices. Figure 10 provides a time series visual of all of the RSP Types included in the RPW dataset.

Over time, Banks and MTOs have seen a general decline of total average costs, while Post Office services have led a volatile trend and overall recorded periodic increases since the historic low recorded in Q3 2013. Banks are firmly above the Global Average, whereas MTOs remain below.

Figure 10 Total averages over time by RSP type

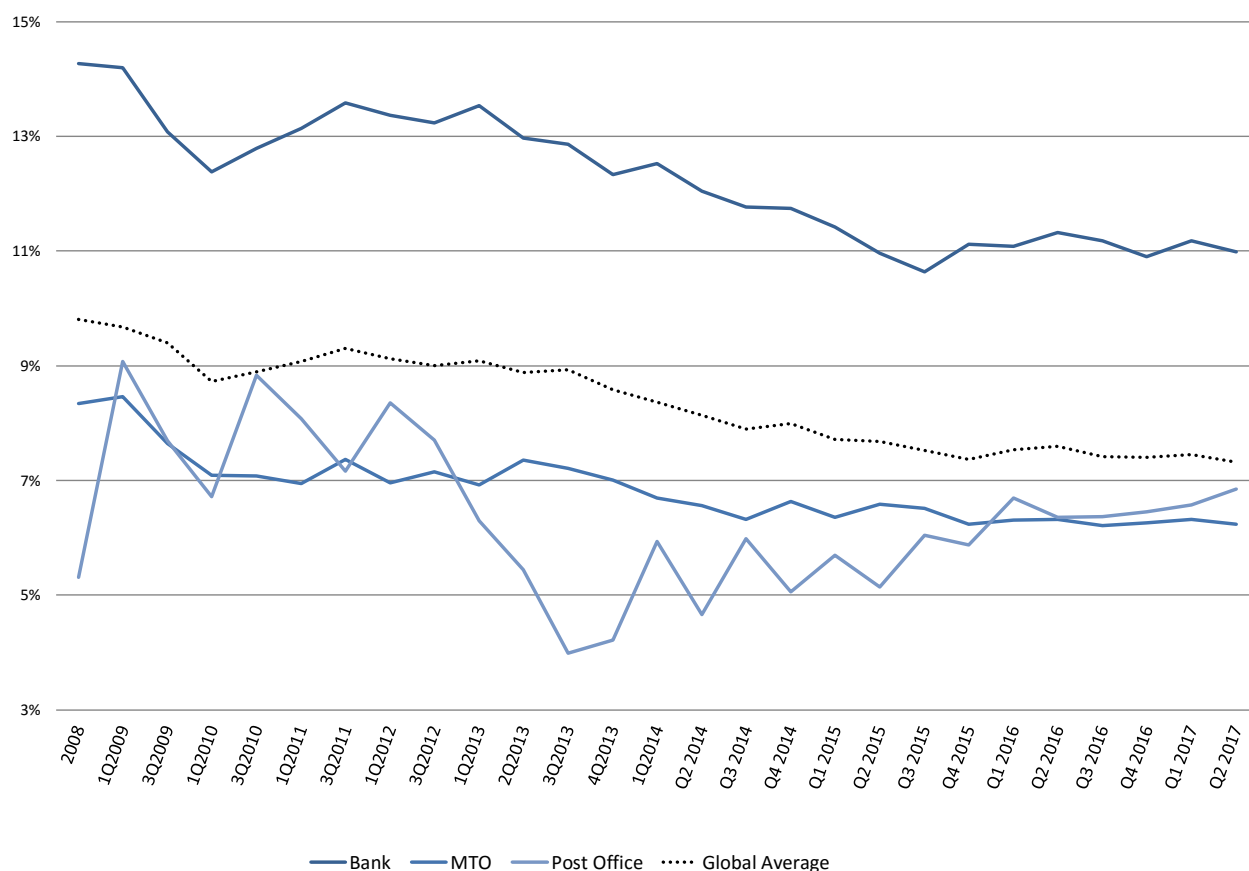
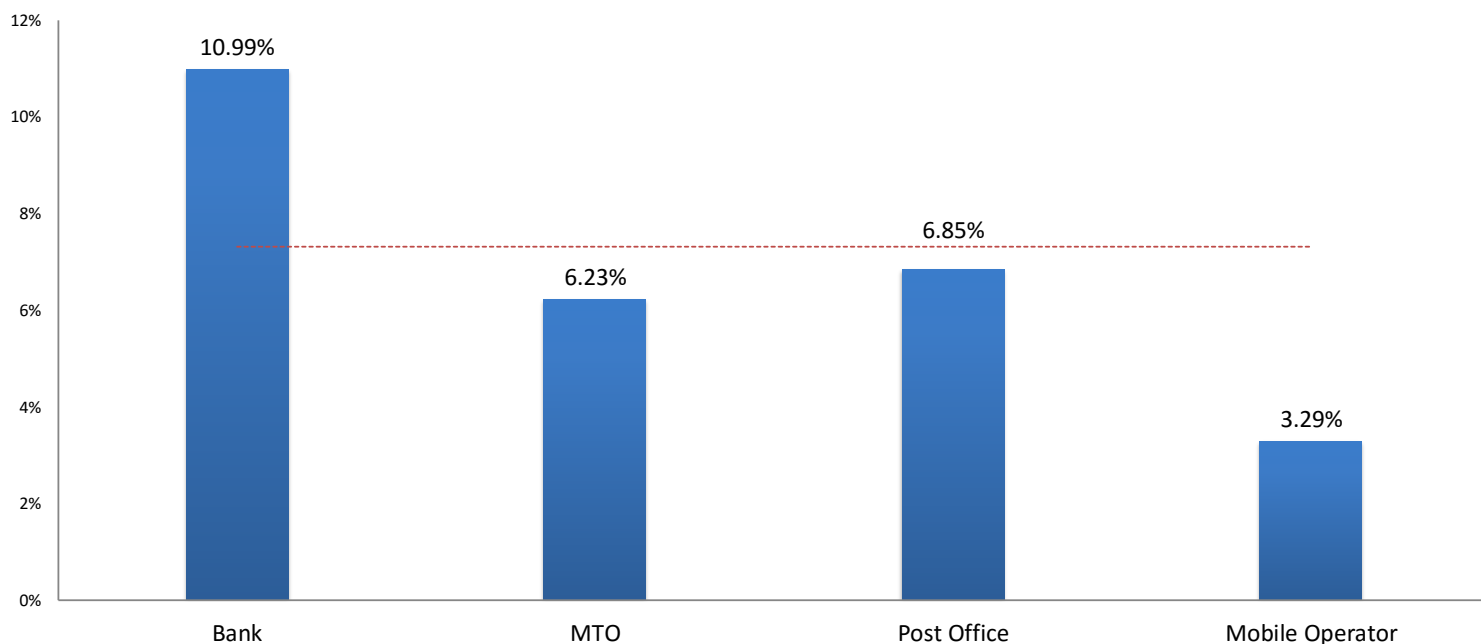


Figure 11 provides an overview for each RSP type in Q2 2017. Banks continue to be the costliest RSP type, with an average cost of 10.99 percent. Post Offices are recorded at 6.85 percent in Q2 2017. Money Transfer Operators are recorded at 6.23 percent, while Mobile Operators are the cheapest RSP type, recorded at 3.29 percent.

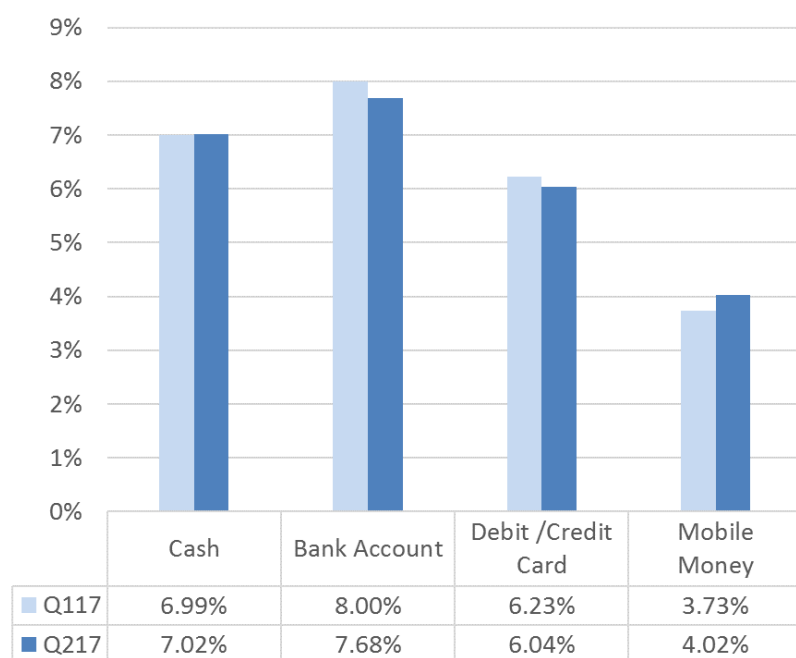
Figure 11 Total average by RSP type



### Costs by Sending and Receiving Method

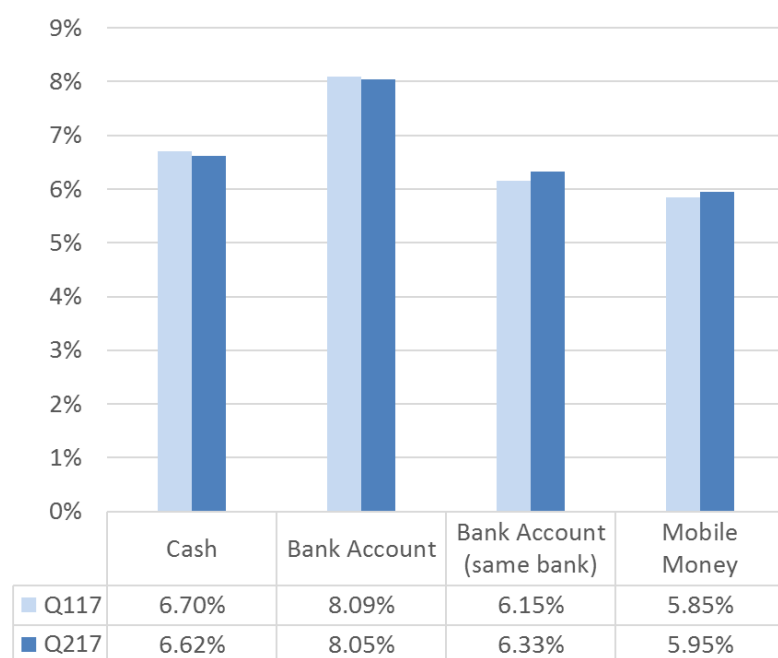
Since the launch of RPW, the market for remittance services has significantly evolved. Innovative players have emerged and began to compete with traditional ones, such as banks, MTOs, and the post. New products have also been developed, including some enabled by new technologies or new applications of existing technologies. In this ever-evolving environment, it has been becoming increasingly challenging to accurately describe remittance products by using a single label. For example, third-party providers increasingly offer services to transfer funds internationally for which transaction can be funded – among other options – from a bank account: describing these services simply as “bank account” would not be fully accurate. To reflect this complexity, RPW now captures separately the instrument used to fund the transaction and the one used to disburse the funds to the receiver. This new approach is reflected in the charts below. Moving forward, this new approach will allow to further refine the analysis and also increase its adaptability to new products that might emerge.

Figure 12 Average Cost by Instrument Used to Fund the Transaction



In Q2 2017, the cheapest method for funding a remittance transaction was Mobile Money at 4.02 percent (27 services recorded in RPW). The average cost when using a Debit/Credit Card (852 services) was 6.04 percent, and Cash (2,136 services) was the next cheapest option at 7.02 percent. The most expensive option remains Bank Account (1,553 services) at 7.68 percent total average cost.

Figure 13 Average Cost by Means of Disbursing the Funds



The cost of sending remittances to a bank account within the same bank or to a partner of the originating bank (90 services) was recorded at 6.33 percent in Q2 2017. In contrast, sending money to a bank account at a different bank (1,437 services), is the most expensive option at 8.05 percent. When funds are sent to a mobile wallet (124 services) the average cost for Q2 2017 was 5.95 percent. Services where money is disbursed in cash (2,605 services) cost on average 6.62 percent.

## Annex - Tables

Table 1 – International MTO Index, Global Weighted Average (%)

	Q1 2012	Q3 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017
Intl MTO Index	9.80	9.51	9.24	8.86	8.95	8.74	8.35	8.22	8.04	8.23	8.03	8.16	8.04	8.05	8.25	8.14	8.05	8.07	8.25	8.20
Global Weighted Average	7.10	7.26	6.92	6.63	6.62	6.13	5.91	5.85	5.71	6.03	5.94	5.92	5.91	5.60*	5.68	5.68	5.73	5.65	5.65	5.57
Global Average	9.11	9.00	9.05	8.88	8.93	8.58	8.36	8.14	7.90	7.99	7.72	7.68	7.52	7.37	7.53	7.60	7.42	7.40	7.45	7.32

Table 2 – Quarterly and Yearly Variation for G8 Countries (Q4 2015, Q3 2016, Q4 2016) (%)

	Q1 2012	Q3 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017
Canada	11.08	10.06	11.03	11.09	10.97	10.79	10.31	9.50	9.31	9.52	9.34	9.31	9.08	8.05	7.80	8.01	8.36	8.39	7.84	7.21
France	11.78	11.68	10.72	10.96	10.48	10.43	10.91	10.65	10.74	10.70	7.45	7.22	7.56	6.91	6.82	6.73	6.67	6.94	6.97	7.04
Germany	11.16	10.94	10.16	9.62	9.01	9.31	8.37	8.03	7.76	8.43	7.43	7.48	7.32	7.64	8.12	8.52	8.56	7.97	8.23	7.73
Italy	7.88	7.47	7.64	7.31	7.42	7.28	7.06	6.70	6.83	6.73	6.49	6.49	6.05	6.02	6.42	6.40	5.98	6.23	5.92	6.10
Japan	15.70	16.32	16.66	18.31	16.57	15.73	14.36	14.00	13.74	13.28	13.43	13.55	12.97	11.95	12.43	12.48	11.30	11.70	11.65	10.77
Russia	2.33	2.42	2.43	2.34	2.43	2.44	2.16	1.92	1.83	2.44	2.82	2.51	1.92	1.95	2.11	2.05	1.71	2.12	2.09	1.78
UK	7.93	7.88	7.96	7.69	8.40	8.38	7.86	7.80	7.56	7.55	7.49	7.20	7.41	7.25	7.29	7.25	7.35	7.43	7.86	7.55
USA	6.91	6.80	6.75	6.65	6.42	6.18	5.80	5.78	5.92	5.97	5.92	6.30	6.04	5.93	6.03	6.06	6.09	6.01	5.76	5.68
G8 Average	8.49	8.31	8.53	9.19	8.44	8.20	7.73	7.54	7.49	7.54	7.19	7.17	7.02	6.89	7.06	7.19	6.97	7.02	6.99	6.79
Global Average	9.12	8.96	9.05	8.88	8.93	8.58	8.36	8.14	7.90	7.99	7.72	7.68	7.52	7.37	7.53	7.60	7.42	7.40	7.45	7.32

Table 3 – Total average in G20 sending countries (%)

	Q1 2012	Q3 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017
Australia	11.02	10.84	11.07	10.21	10.19	9.12	9.80	9.60	8.88	8.92	8.97	9.22	9.24	9.60	9.50	9.76	9.66	9.52	9.65	9.31
Brazil	13.00	5.88	8.66	6.35	5.94	9.65	6.35	4.24	5.26	4.74	5.02	5.72	7.40	6.81	6.76	6.05	5.73	5.48	5.86	3.47
Canada	11.08	10.06	11.03	11.09	10.97	10.79	10.31	9.50	9.31	9.52	9.34	9.31	9.08	8.05	7.80	8.01	8.36	8.39	7.84	7.21
France	11.78	11.68	10.72	10.96	10.48	10.43	10.91	10.65	10.74	10.70	7.45	7.22	7.56	6.91	6.82	6.73	6.67	6.94	6.97	7.04
Germany	11.16	10.94	10.16	9.62	9.01	9.31	8.37	8.03	7.76	8.43	7.43	7.48	7.32	7.64	8.12	8.52	8.56	7.97	8.23	7.73
Italy	7.88	7.47	7.64	7.31	7.42	7.28	7.06	6.70	6.83	6.73	6.49	6.49	6.05	6.02	6.42	6.40	5.98	6.23	5.92	6.10
Japan	15.70	16.32	16.66	18.31	16.57	15.73	14.36	14.00	13.74	13.28	13.43	13.55	12.97	11.95	12.43	12.48	11.30	11.70	11.65	10.77
Korea	6.73	6.65	6.49	6.20	6.43	6.08	5.98	5.99	6.00	6.20	6.19	6.09	5.43	5.54	5.61	5.33	5.06	4.99	4.87	5.42
Russia	2.33	2.42	2.43	2.34	2.43	2.44	2.16	1.92	1.83	2.44	2.82	2.51	1.92	1.95	2.11	2.05	1.71	2.12	2.09	1.78
Saudi Arabia	4.22	4.25	3.93	4.46	4.05	4.19	4.09	4.45	3.85	4.41	4.68	4.06	4.13	5.05	4.91	4.56	4.59	4.77	5.20	5.55
South Africa	18.77	20.56	20.72	20.69	19.29	18.16	19.80	19.56	19.54	19.76	18.00	16.79	15.19	16.59	16.20	16.72	16.95	17.88	17.78	16.76
UK	7.93	7.88	7.96	7.69	8.40	8.38	7.86	7.80	7.56	7.55	7.49	7.20	7.41	7.25	7.29	7.25	7.35	7.43	7.86	7.55
USA	6.91	6.80	6.75	6.65	6.42	6.18	5.80	5.78	5.92	5.97	5.92	6.30	6.04	5.93	6.03	6.06	6.09	6.01	5.76	5.68
G8	8.49	8.31	8.53	9.19	8.44	8.20	7.73	7.54	7.49	7.54	7.19	7.17	7.02	6.89	7.06	7.69	6.97	7.02	6.99	6.79
From G20	8.98	8.87	9.12	9.52	8.72	8.16	8.31	8.12	7.98	8.06	7.67	7.58	7.42	7.46	7.61	7.65	7.57	7.56	7.58	7.38
Global Average	9.11	9.00	9.05	8.88	8.93	8.58	8.36	8.14	7.90	7.99	7.72	7.68	7.52	7.37	7.53	7.60	7.42	7.40	7.45	7.32

Table 4 - Total average in G20 receiving countries (%)

	Q1 2012	Q3 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017
Brazil	11.31	12.99	13.48	11.56	11.94	10.97	6.35	7.43	7.66	7.91	7.96	9.38	7.01	5.95	6.96	6.76	6.81	7.58	6.89	6.33
China	11.60	12.01	11.62	11.59	11.99	11.13	10.58	10.89	10.49	10.49	10.54	10.38	10.18	9.72	10.36	10.61	10.24	10.31	10.26	10.28
India	7.95	7.83	9.05	9.18	8.57	7.86	7.57	7.62	7.00	6.88	6.78	6.88	6.50	6.00	6.17	6.59	6.23	6.05	6.14	6.04
Indonesia	6.97	6.01	6.69	6.67	7.61	6.53	7.10	7.38	7.32	7.34	6.74	6.69	6.90	6.77	7.25	8.14	7.43	7.81	7.84	7.87
Mexico	5.86	5.56	5.31	5.67	4.41	5.29	4.48	4.51	4.48	4.37	4.62	5.30	5.59	4.75	5.09	4.97	6.35	4.74	4.85	5.11
South Africa	7.90	9.57	10.08	9.87	9.55	8.39	7.63	7.62	9.27	9.06	8.25	7.78	8.98	8.89	8.97	8.49	7.77	8.05	7.56	8.02
Turkey	8.76	7.75	7.26	8.43	7.95	7.24	7.02	7.28	6.91	6.42	6.72	6.79	6.95	6.89	6.94	6.55	7.40	7.86	7.62	7.14
To G20	9.79	10.08	10.11	9.81	10.57	8.86	8.25	8.39	8.02	7.99	7.93	8.08	7.42	7.10	7.51	7.83	7.56	7.60	7.52	7.39
Global Average	9.11	9.00	9.05	8.88	8.93	8.58	8.36	8.14	7.90	7.99	7.72	7.68	7.52	7.37	7.53	7.60	7.42	7.40	7.45	7.32

Table 5 - Total average by regions of the world (%)

	Q1 2012	Q3 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2014	Q1 2014	Q2 2014	Q3 2014	Q4 2014	Q1 2015	Q2 2015	Q3 2015	Q4 2015	Q1 2016	Q2 2016	Q3 2016	Q4 2016	Q1 2017	Q2 2017
EAP	9.27	8.88	8.97	8.88	9.00	8.28	8.52	8.38	7.92	8.12	8.13	8.11	7.82	7.97	8.33	8.49	8.24	8.20	8.24	8.12
ECA	6.28	6.54	6.77	6.70	6.68	6.29	6.49	6.35	6.17	6.22	6.11	6.02	5.89	6.48	6.48	6.40	6.36	6.30	6.48	6.41
ECA (excluding Russia)	8.14	8.21	8.43	8.35	8.41	7.93	8.18	7.92	7.67	7.54	7.20	7.18	7.10	7.51	7.47	7.51	7.49	7.25	7.38	7.20
LAC	7.72	7.65	7.77	7.28	7.26	7.02	6.21	5.57	6.02	6.03	6.14	6.78	6.29	6.04	5.92	6.02	6.17	6.12	6.01	5.74
MNA	8.19	7.85	7.81	7.83	7.61	7.80	8.32	8.29	8.25	8.63	8.41	8.21	8.37	7.42	7.46	7.63	7.02	7.63	7.35	7.43
SA	6.70	6.54	7.16	7.02	7.12	6.58	6.56	6.45	5.97	5.94	5.96	5.74	5.73	5.43	5.54	5.56	5.41	5.31	5.40	5.52
SSA	12.32	12.40	12.21	12.06	12.29	12.55	11.71	11.55	11.28	11.45	10.21	9.74	9.78	9.53	9.72	9.58	9.52	9.48	9.81	9.42
Global	9.11	9.00	9.05	8.88	8.93	8.58	8.36	8.14	7.90	7.99	7.72	7.68	7.52	7.37	7.53	7.60	7.42	7.40	7.45	7.32
Abbreviations: EAP- East Asia and Pacific; ECA- Europe and Central Asia; LAC- Latin America and the Caribbean; MNA- Middle East and North Africa; SA- South Asia; SSA-Sub-Saharan Africa																				



## Notes

<sup>i</sup> The International MTOs Index includes all MTOs that are present in over 85 percent of RPW corridors. Thus far, it has included Western Union and MoneyGram, which operate in 99 percent and 92 percent of the country corridors covered in the database, respectively.

<sup>ii</sup> It is important to note that, while official data on remittance flows by bilateral corridors are currently not available, estimates (Ratha and Shaw 2007, last updated in 2014, available at <http://go.worldbank.org/JITC7NYTTQ>) have been used in this calculation. These estimates are based on the Balance of Payments (BOP) and factor in migrant stocks, destination country incomes, and source country incomes. The methodology for these estimates has been questioned, as well as the accuracy of official data on remittance flows and migrant stocks. However, this still represents the only available comprehensive dataset on bilateral remittance flows. It also seems likely that overall the dataset is sufficiently accurate to reflect at least the proportion between the different corridors, hence offering a good approximation to weight the relevance of each corridor in terms of flow size.

<sup>iii</sup> Figures for the global average were adjusted in Q1 2014 following a thorough clean-up of the entire database. Some values slightly vary from figures published in the past.

<sup>iv</sup> For additional information on the methodology used to calculate SmarT see [https://remittanceprices.worldbank.org/sites/default/files/smart\\_methodology.pdf](https://remittanceprices.worldbank.org/sites/default/files/smart_methodology.pdf)

<sup>v</sup> Different exchange rates are used in Nigeria to exchange USD into the local currency, Naira, due to the existence of a parallel market. Currently, the Central Bank of Nigeria (CBN) sets a specific rate for international remittance transactions into the country in the form of an upper-limit (i.e. the maximum exchange rate that a company can offer to a remitter). The CBN took this measure to prevent the exploitation of the parallel foreign exchange market which may have the potential of negatively affecting the value of the Naira.

Previously, it was commonly understood that a number of remittance service providers circumvented a number of CBN requirements and offered a significantly more advantageous rate to their customers than the officially controlled exchange rate. In August 2016, the CBN took action and prevented local providers from disbursing remittances on behalf of any international partner that had not been licensed directly by the CBN (at the time there were only three such approvals). The CBN then proceeded to license over forty providers and aims to ensure that they are indeed abiding to the reference rate set by the CBN.

As the situation evolved and it proved challenging to collect reliable data, publication of exchange rates on RPW was suspended. It is now possible, as of Q1 2017, to resume publishing all information for the corridors to Nigeria. It is worth highlighting that the CBN only publishes rate for the USD and requires remittance service providers to derive their rates for other currency by converting into USD first, and then proceeding to convert to the Naira. Thus, the same process has been followed to obtain reference rates for the RPW.